



NEW APPLICATION
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Docket Control Center
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, Arizona 85007-2927

20 JUL -1 P 4:45

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

RE: Matrix Telecom, Inc. d/b/a Matrix Business Technologies

T-03228A-09-0342

Dear Sir/Madame:

Enclosed for filing please find the original and thirteen (13) copies of the revised tariff pages for Arizona CC Tariff No. 2 (Local Exchange) submitted on behalf of Matrix Telecom, Inc. d/b/a Matrix Business Technologies. The purpose of this filing is to increase the Return Check Charge. A copy of the Customer Notice is enclosed for reference. The Company respectfully requests this revised tariff to become effective on August 1, 2009.

The following pages are included with this filing:

2nd Revised Page 26 *Increases Return Check Charge*

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided. Any questions you may have regarding this filing may be directed to me at 407-740-3001 or via email to tforte@tminc.com. Thank you for your assistance with this matter.

Sincerely,

Thomas M. Forte

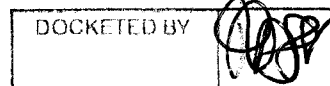
Consultant to Matrix Telecom, Inc. d/b/a Matrix Business Technologies

Enclosure
TMF/rg

cc: S. Klopach - Matrix
file: Matrix - AZ Local
tms: AZI0903

Arizona Corporation Commission
DOCKETED

JUL 1 2009



CUSTOMER NOTICE

Effective with your August 2009 invoice the Returned Check Fee shall increase to \$25 for each returned check. Matrix Telecom has amended its regulatory filings to reflect this change. To view a copy of complete Terms and Conditions and/or rates associated with your service(s), please visit our website or call the customer service number shown on this invoice.

SECTION 1- REGULATIONS (cont'd)

1.9 Payment Arrangements (cont'd)

1.9.2 Bills and Collection of Charges

- A Bills will be rendered monthly to Customer. Fixed monthly recurring charges are billed in advance. Usage charges and minimum charges for service are billed in arrears. Customer shall be liable for all accrued local charges, directory charges, long distance charges and other charges arising prior to the service commencement date, as defined herein, and shall pay the Company for any such charges which may be assessed against the Company in any manner.
- B All service, installation, monthly recurring charges and non-recurring charges are due and payable upon receipt.
- C For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- D Amounts not paid within 30 days after the date of invoice are considered past due. A late payment charge of 1.5%, or lower if required by law, per month shall apply to amounts shown on a monthly bill which remain after the due date. The late payment charge does not apply to any taxes the Company is required by law to levy on a customer. In the event the Company incurs fees or expenses, including attorney's fees, in collecting or attempting to collect any charges owed the Company, the Customer will be liable to the Company for payment of all such fees and expenses reasonably incurred.
- E A \$25.00 charge will be assessed for checks with insufficient funds or non-existing accounts. (I)
- F If Customer chooses to place calls or receives calls via a non-Matrix Telecom affiliated carrier, the Company will not be liable for any charges related to such calls

Issued: July 1, 2009

Effective: August 1, 2009

Scott Klopach,
Vice President of Regulatory Affairs and General Counsel
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